OPE PARTS

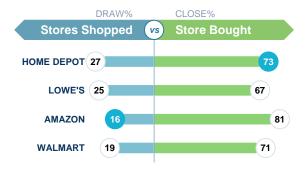
12 MONTHS ENDING DECEMBER 2023





Which Stores Consumers Shopped & Bought

Draw: Amazon increased significantly YOY. **Close:** Home Depot increased significantly YOY.



Where Consumers Buy: Online vs In-Store



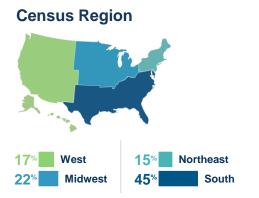
Who's Winning Consumer Dollars



Who's Selling the Most Units









Shopper Gender







Why Behind the Buy?

RETAILER Competitive price PRODUCT Time to make a replacement/ standard

maintenance











Convenient

location





Previous experience

with store

Needed a performance or capability upgrade

n = 13,881

Market Dollar Share

Amazon significantly increased market share Online. Home Depot and Amazon significantly increased market share In-Store. Ind. Power Dealer significantly decreased market share Online. Walmart significantly decreased market share In-Store.



How Much is Being Paid?

The industry average price paid is \$28. The largest YOY gain for average price is Home Depot. On average, buyers pay \$6 less in-store vs online.



12M End Dec '23